

Student sharing – Student Helper and Internship Experiences *by Karen Ng*

Hi there~ This is Karen Ng! I am a final year student, majoring in Strategy International Management. I think business is all about communication, which stresses so much on the interaction in between. Management stresses so much on effective communication and teamwork. In such a globalized world, there are a lot of opportunities for us to deal with people who have totally different backgrounds. In Strategy International Management, it is about developing suitable strategies for companies in the international business environment (especially in the Asia-Pacific region). One of the important concepts of operating in this global environment is to overcome the cultural and individual differences. Yet, to develop and manage the business accordingly, and how we fit ourselves in other cultures. As a typical management student, I have learnt several skills and knowledge that help to manage teams and employees effectively, by understanding how different factors can affect the teams and employees (such as organizational culture, motivation and individual characteristics). And, I believe my skills learnt from the university could help me be more compatible.



Also, I see myself as an extroverted person, who is also open to experience. I think life is all about challenges. Therefore, I always dare to give a try and communicate with others. Never let hesitation slow you down! I enjoy the process of learning something new and one's culture. In Management, there are a lot of chances to meet foreign students; I can always learn something new from them, or say they can learn something new (e.g. about Hong Kong) from me too!! It is an on-going process for us to learn, isn't it?

I worked in the department, as a student helper for nearly 4 years. They've provided me with a wonderful opportunity to meet some amazing and precious buddies. In addition, the opportunity provided me with a lot of hands-on experience to work on a project.



Work experience:

I am currently working at Shiseido, as a part-time operation assistant. The scope of duty encompassed the planning for events, supporting frontline staff, generating monthly reports. Besides, I also worked at HKTVMall as an full-time intern under the Merchandising Department, aiming to assist the development of HKTVM Express and deal with the shops and suppliers directly. Moreover, I also worked at China Mobile Hong Kong as an Intern in the Corporate Sales team and Hong Kong Broadband Network as a Clerk in the Enterprise Solution Team. All these experiences definitely improved my operation and the managerial skills, which is overwhelmingly important to a company.



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